



SMS Terms and Conditions

These terms and conditions apply to US customers only

Reconi eHerkenning (hereafter Reconi) may send consenting individuals SMS text messages that contain authentication codes and/or authentication information related to the usage of the product eHerkenning. By signing up to receive eHerkenning by Reconi, you agree to be bound by these Terms and Conditions ("SMS Terms and Conditions"). If you do not agree to these SMS Terms and Conditions, please do not sign up for eHerkenning from Reconi.

1. **Receiving codes and/or authentication information**

You may sign up for eHerkenning by Reconi. In response, you will receive SMS text messages with codes and/or authentication information. At sign up, you will receive a SMS text message to confirm you have ownership rights or permission to use the number given to Reconi. The number of messages will vary depending on your usage of eHerkenning.

You may opt out of these communications at any time. To stop receiving SMS text messages simply respond by texting "STOP". We will then send you a reply message to confirm that you have been unsubscribed.

If you want to join again, you can respond by texting "START" or sign up as you did the first time and we will start sending messages to you again.

Respond by texting "HELP" for support information.

2. **General Information**

By signing up for eHerkenning, you certify that (1) you are the account holder of the mobile number you are enrolling (or you have the account holder's permission to enroll the number), and (2) you agree to these SMS Terms and Conditions.

Messaging and data rates may apply for any messages sent to you from us and to us from you. If you have questions about your text or data plan, it is best to contact your wireless provider.

We may use autodialer or non-autodialer technology to send SMS text messages.

You agree to maintain accurate, complete, and up-to-date information with us, including by advising us immediately if you cease being the account holder of the mobile number you enrolled.

Reconi does not guarantee the availability or performance of any service and is not responsible for delays related to the transmission of text messages.

Reconi may revise, modify, or amend these SMS Terms and Conditions at any time. Any such revision, modification, or amendment shall take effect when it is published on the Reconi website. You agree to review these SMS Terms and Conditions periodically to ensure that you are aware of any changes. Your continued consent to receive Reconi text messages will indicate your acceptance of those changes.

These SMS Terms and Conditions do not supersede the terms contained in the Legal Notice at <https://www.reconi.nl/voorwaarden/>. In the event of any conflict between the SMS Terms and Conditions and the Legal Notice, such conflict shall be determined and resolved in favor of the terms, conditions, and notices in the Legal Notice, which is controlling over the SMS Terms and Conditions, to the extent permitted by law.

3. **Carrier Disclaimer**

Carriers are not liable for delayed or undelivered messages.

4. **Privacy**

Data obtained from you in connection with this text messaging service may include your mobile phone number, your wireless provider's name, the date, time, and content of your messages and other information you provide to Reconi as part of this service. We may use this information to contact you and provide services you request from Reconi. If you have questions regarding our privacy practices, please read our Privacy Policy at <https://www.reconi.nl/privacy/>.

5. **Questions**

Email: helpdesk@reconi.nl

Phone: +31 (0)85 44 44 250 (8:30-12.30 / 13.15-17.30 CET/CEST)

Website: <https://www.reconi.nl/klantenservice/>

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